

Coronavirus (COVID-19): Update & measures of voestalpine Tubulars

March 17th, 2020

Esteemed Customers,

voestalpine Tubulars continues to closely monitor the worldwide situation. To-date, Austria and its surroundings is facing big challenges caused by the Coronavirus and its impacts.

The company has taken several measures in order to protect its staff and business partners.

- » Travel activities have been suspended. WebEx and/or phone conversations replace internal and external face-to-face meetings.
- » Our sales team and all staff working in administration within the company continues the work via home office. Everybody is still reachable under the usual email address and phone number.
- » From today's point of view our production is fully operational. The headcount and current situation is closely monitored in order to fulfill our contracts and agreements.
- » For the loading and unloading process, protective equipment is mandatory in order to avoid direct contact.
- » From the logistical side, we have not seen any interruptions, or indications of disruptions to the raw materials we use. Additionally, we continue to receive updates from freight forwarders, and they have confirmed that there are no expected interruptions in the service. We continuously monitor the situation also from this point of view.

Although all orders are currently processed as usual, please make sure to place your orders and call-offs as soon as possible in order to avoid or minimize the risk of any shortages.

Should any of the above change, we will be proactive in communicating with you so that appropriate contingency planning may be done with as much notice as possible.

Please let us know if there are any additional questions.

Best regards,
Your team of voestalpine Tubulars