

General Registration Conditions

voestalpine SIGNALING Siershahn GmbH Training

1. Registration

We need the registration to be received no later than 21 days prior to the scheduled date. Registrations will be processed in the order in which they are received since the number of participants is limited. You will receive a written confirmation of your registration by which the contract becomes effective.

2. Billing Information

After invoicing, the deadline for full payment will be 14 days before the start of the course. Otherwise, no right to participate is granted. The quoted prices are exclusive of tax. Traveling expenses and accommodation are not included in the training price.

3. Cancellations/Transfers

Your registration by Email or Fax, or in writing or in person, is binding and independent of the full payment. Substitutes have to be approved in writing by voestalpine SIGNALING Siershahn GmbH. Please inform us in time if a substitution is necessary.

Up to 28 days prior to the course date, a cancellation (in writing) of the course is free of charge. Registrations cancelled (in writing) up to 14 days prior to the course date will be subject of a cancellation fee of 50%. Cancellation after 14 days prior to the course date or less, as well as registrants who do not show, will be charged in full.

4. Rebooking/Changes

We reserve the right to cancel training courses. In the event that a training course is cancelled, all registered attendees will be notified in time. If possible, we will offer you an alternative date. If no suitable date can be found we will refund any fees already paid to us.

5. Data Acquisition

The protection of our customers' privacy is important to us. The participant agrees that their submitted data may be stored by us and used for the purposes individual support, as well as for purposes of further information of the participant and statistics. We ensure that your data is treated confidentially according to the applicable provisions of the law on data protection.