

# INSTRUCTIONS PCD PORTAL

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Storage of private communication data  
(<https://pcd.voestalpine.com>)

# INTRODUCTION

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## FOR WHAT?

- » To facilitate the communication between voestalpine and employees without a voestalpine e-mail address and/or voestalpine mobile phone
- » Storage of private communication data for the usage of voestalpine services (e.g. Password Portal, myAPP, Citrix, ...)
- » Enables the delivery of a PIN to a private device (as e-mail/SMS) to be able to authenticate with a 2nd factor in voestalpine applications.

## HOW?

- » At [pcd.voestalpine.com](https://pcd.voestalpine.com) (PCD = Private Communication Data) employees can store their private e-mail address and/or private mobile phone number in their voestalpine user account (AD account). This data is stored in **encrypted** form and can be deleted or changed by the employee at any time.
- » Employees who do not yet have a voestalpine user account can apply for one at [pcd.voestalpine.com/register](https://pcd.voestalpine.com/register). The login data (user name and password) will then be **sent by post** to the company address of the employees.

# INSTRUCTION (1/6)

- » Open the page <https://pcd.voestalpine.com>.
- » Enter your username and password and confirm the reCAPTCHA query. Then click on "Logon".

voestalpine  
ONE STEP AHEAD.

PCD Portal - Login

Manage your private communication data for voestalpine services

Username **1**

Password **2**

Choose another destination for the transmission of the PIN. (Not at first registration!)

**3**

I'm not a robot

reCAPTCHA  
Privacy - Terms

[Password forgotten](#)

Logon

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PCD Portal - Login

Manage your private communication data for voestalpine services

Username

Password

Choose another destination for the transmission of the PIN. (Not at first registration!)

I'm not a robot

reCAPTCHA  
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Logon

Select all squares with fire hydrants

VERIFY **4**

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ONE STEP AHEAD.

PCD Portal - Login

Manage your private communication data for voestalpine services

Username

Password

Choose another destination for the transmission of the PIN. (Not at first registration!)

I'm not a robot

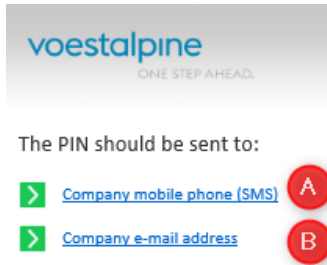
reCAPTCHA  
Privacy - Terms

Logon **5**

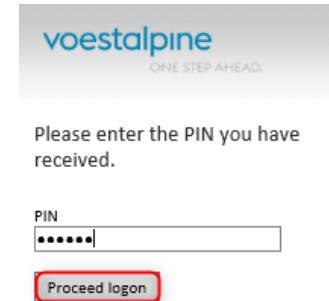
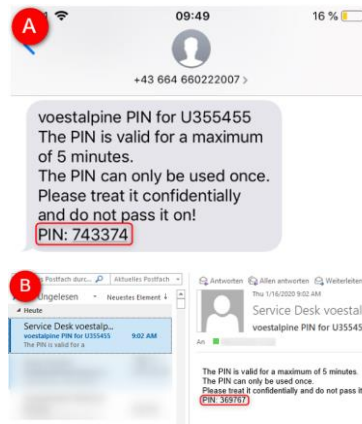
# INSTRUCTION (2/6)

## FIRST-TIME LOGIN

- » If you have a **voestalpine mobile phone** and a **voestalpine e-mail address**, a query appears in which you can choose where the PIN should be sent to (Fig. 1).
- » However, if you have a **voestalpine e-mail address** but **no voestalpine mobile phone**, no query will appear and the PIN will automatically be sent to you by e-mail (B).
- » If you log in with the **registration data** that you received **by post**, you will immediately be taken to the PCD portal (see next slide).



(Fig.1)



# INSTRUCTION (3/6)

1. **IMPORTANT:** First agree to the declaration of consent.
2. Click on "Enter".
3. Enter your private e-mail address and/or private mobile phone number.
4. Click on "Confirm".

## My data

Here you can specify where the PINs are to be sent.

Company Email	<input type="text" value="Anna.Hocheneder@voestalpine.com"/>	<input type="button" value="Old PIN destination"/>
Company Mobile Phone No.	<input type="text" value="+436648364957"/>	<input type="button" value="New PIN destination"/>
Private Email	<input type="text"/>	<input type="button" value="Enter"/>
Private Mobile phone No.	<input type="text"/>	<input type="button" value="Enter"/>

I agree to the processing of my data according to the [declaration of consent](#).

## My data

Here you can specify where the PINs are to be sent.

Company Email	<input type="text" value="Anna.Hocheneder@voestalpine.com"/>	<input type="button" value="Old PIN destination"/>
Company Mobile Phone No.	<input type="text" value="+436648364957"/>	<input type="button" value="New PIN destination"/>
Private Email	<input type="text"/>	
New Private Email	<input type="text"/>	<input type="button" value="Confirm"/> <input type="button" value="Cancel"/>
Private Mobile phone No.	<input type="text"/>	<input type="button" value="Enter"/>

I agree to the processing of my data according to the [declaration of consent](#).

# INSTRUCTION (4/6)

- » The PIN will be sent to the e-mail address or mobile phone number you entered.
- » Enter the PIN (1) and click on "Confirm" (2).



An: [redacted]

ZU GRUPPE HINZUFÜGEN

voestalpine PIN for [redacted]

Heute um 09:06

The PIN is only valid for 3 days.

The PIN can only be used one time.

Please keep it confidential and do not let anyone else use it.

PIN: 153119

## My data

Here you can specify where the PINs are to be sent.

A PIN has been sent to the new destination specified. Please enter this PIN to confirm your entry.

Company Email	<input type="text" value="Anna.Hocheneder@voestalpine.com"/>	<input type="button" value="Old PIN destination"/>
Company Mobile Phone No.	<input type="text" value="+436648364957"/>	<input type="button" value="New PIN destination"/>
Private Email	<input type="text"/>	
New Private Email	<input type="text" value="153119"/>	<input type="button" value="x"/> <input type="button" value="Confirm"/> <input type="button" value="Cancel"/>
Private Mobile phone No.	<input type="text"/>	<input type="button" value="Enter"/>

I agree to the processing of my data according to the [declaration of consent](#).

# INSTRUCTION (5/6)

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- » If the PIN should **always** be sent to your private e-mail address in the future, select "New PIN destination" afterwards.

## My data

Here you can specify where the PINs are to be sent.

Company Email	Elisa.Jank@voestalpine.com	New PIN destination
Company Mobile Phone No.	+436646157557	Old PIN destination
Private Email	██████████@██████████.com	Change Delete <b>New PIN destination</b>
Private Mobile phone No.	██████████	Change Delete New PIN destination

[Delete all private communication data](#)

I agree to the processing of my data according to the [declaration of consent](#).

[Logout](#)

# INSTRUCTION (6/6)

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- » If you want to select **once** a **different PIN destination** the next time you log in to the PCD Portal, click "Choose another destination for the transmission of the PIN." on the start page.

## PCD Portal - Login

Manage your private communication data for voestalpine services

Username

Password

Choose another destination for the transmission of the PIN. (Not at first registration!)



I'm not a robot



reCAPTCHA  
Privacy · Terms



# APPLICATION EXAMPLES

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- » The storage of **private communication data** is important if you **do not own a voestalpine smartphone** and you, for example,
  - » have **forgotten** your **password** for logging on to your voestalpine PC/notebook, cannot access your voestalpine e-mail box and want to set a new password at <https://pwportal.voestalpine.com>.
  - » want to access voestalpine services or applications (Password Portal, myAPP, Citrix, ...) via a **private device**.

# SUPPORT

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If you have any questions, please contact the voestalpine Service Desk:

Location	Phone	Mail	Operational time
Austria/Germany/ Global Services	+43/50304/15-9191	Servicedesk@voestalpine.com	Mo – Fr 0:00 -24:00
Brazil	+55/19/3303-8500	Helpdesk.Brasil@voestalpine.com	Mo – Fr 8:00 – 17:00 *
Schweden	+46/563/1-7777	Servicedesk.se@voestalpine.com	Mo – Fr 7:30 – 16:30 *
China	+86/512/6956-9191	ServicedeskChina@voestalpine.com	Mo – Fr 8:15 – 18:00 *
The Netherlands	+31/33/298-9676	ServicedeskNederland@voestalpine.com	Mo – Fr 7:00 – 18:00 *

\*local time

» Web: <https://remedy> (within Corporate Network of voestalpine)

# THANK YOU!

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**voestalpine group-IT GmbH**  
[www.voestalpine.com/group-IT](http://www.voestalpine.com/group-IT)

**voestalpine**  
ONE STEP AHEAD.