



Donau

A7

Exit voestalpine

Steyregger Brücke

Exit A7/Zentrum

voestalpine Straße

BG75

Historical MUSEUM:
voestalpine-Straße 1

BG41

P

voestalpine Stahlwelt:
voestalpine-Straße 4

Footpath

Bus Line 25, Stop BG 41 H

Turmstr.

P

BG44

Exit Turmstraße

Stahlstraße

Umfahrung Ebelsberg

Wiener Straße

Lunzer Straße

Traun

voestalpine Stahlwelt company Rules

1. General rules of conduct

Compliance with the following rules of conduct is mandatory for visitors to voestalpine Stahlwelt:

- » Alcohol and drugs: Access can be denied to persons who are noticeably under the influence of drugs or alcohol. All such persons are subject to being expelled from the premises of the voestalpine Stahlwelt.
- » Visitor spaces and pathways: Only duly designated spaces and pathways may be entered. Dispose of all waste only in designated receptacles.
- » Dangerous items: Weapons or other dangerous items that can be used as batons, thrust weapons or stabbing weapons, as well as the use of spray cans containing harmful or coloring substances, are not permitted on the premises.
- » Smoking: Smoking is not permitted in the exhibition area of voestalpine Stahlwelt.
- » Consumption of food and drink: It is not permitted to consume food or drink outside the catering area. This does not apply to events at which food and drink is provided. The consumption of food and drink by children and youth groups is permitted exclusively in designated areas and is subject to approval by voestalpine Stahlwelt. Permission must be obtained from supervisors.
- » Destruction of property: Visitors are held liable for all damage arising from non-compliance with instructions as well as damage arising from negligent or intentional conduct.
- » Bags and luggage: There is no storage space for trolleys, bags and suitcases. Lockers are available on the lower level for valuables. Backpacks and jackets may not be taken into the exhibition areas and must be deposited in the wardrobe area. voestalpine Stahlwelt GmbH shall accept no liability for personal belongings.

2. Supervisory responsibilities:

All legal guardians and group supervisors are requested to meet their supervisory responsibilities. Visiting children and youth groups are to be registered by the responsible persons in the reception area. Legal guardians and supervisors who do not comply with their supervisory obligations bear responsibility for incurred damage as permitted by law.

3. Use of facilities and obligation to follow instructions

All facilities in the voestalpine Stahlwelt are used at the visitor's own risk. Compliance with the instructions of company personnel is mandatory. The same applies to rules and prohibitions posted on signs. In the event of non-compliance, you can be expelled from the exhibition area without being entitled to claim any compensation.

4. Videos and photographs

The recording of any video, image and/or audio for private purposes is generally permitted. Prior permission must be obtained in written form from the management of voestalpine Stahlwelt for any other purpose, particularly that of a commercial nature.

5. Scope of validity and access

These general rules of conduct apply to all customers and guests who enter the building of voestalpine Stahlwelt. Each visitor expressly acknowledges the binding effect of these rules when she or he enters the building of voestalpine Stahlwelt. Provisions of an event sponsor deviating from the following rules may apply additionally at events held at voestalpine Stahlwelt.

6. Liability limitations

To the extent permitted by law, voestalpine Stahlwelt GmbH, its legal representatives, members of staff or other vicarious agents, irrespective of the legal grounds, shall be held liable only for damage caused by the gross negligence or wrongful intent of voestalpine Stahlwelt GmbH, its legal representatives, members of staff or other vicarious agents. This exclusion of liability does not apply to personal injury or other legally mandatory claims/liability regulations. Furthermore, voestalpine Stahlwelt GmbH shall assume no liability for loss or theft of items of any kind brought by visitors, unless such loss or theft can be attributed to gross negligence or harmful intent on the part of voestalpine Stahlwelt GmbH.

7. Domiciliary rights

Employees of voestalpine Stahlwelt GmbH and its authorized agents are authorized to expel from the voestalpine Stahlwelt premises, without compensation, any person who does not comply with these rules of conduct or who carries an unauthorized voestalpine Stahlwelt sticker. The same shall apply to persons who bother other guests or employees.

8. Traffic regulations

The provisions of the Austrian road traffic regulations apply to the entire premises of voestalpine. Without prior notification, voestalpine Stahlwelt is authorized to remove illegally parked vehicles of any kind at the expense of the driver or owner.

GLÜCK AUF!

Regulations for Visits

Playing it Safe

At the plant tour of voestalpine Stahlwelt you get to experience production processes at our Linz plant firsthand and close-up. But please consider the following: There are also dangers in the production areas! We are concerned about your safety and therefore kindly ask you to make note of the following rules so that together we can play it safe:

- » Access to the works premises and the operating plants is at your own risk
- » For your visit, we recommend you wear clothing that is not sensitive to dirt or particularly delicate. Please also wear sturdy shoes! In any case, please wear the hard hats and the protective clothing that we provide for visits to certain areas.
- » Children under the age of 15 may only participate in the plant tour of voestalpine Stahlwelt if accompanied by an adult. Please note that the plant tour is not suitable for children under 6. For safety reasons, children under 6 may not participate in the plant tour. If the plant tour is organised in the framework of a school excursion or group visit the teacher is responsible for the class.
- » Photography, filming and recording (both audio and video) is strictly prohibited. Mobile phones with camera functions may not be brought onto the works premises. Sketching and drawing of any type within the works premises as well as the publication of any activities seen or heard is only permitted after the written approval of the Corporate Communication Department at voestalpine Stahl GmbH.
- » Access in the works premises is only permitted on those roads, transport routes and operating lines that are included in the plant visit. Remain with your group at all times and do not deviate from the specifically set visitor paths.
- » Never stand under swinging crane loads and pay attention to acoustic and optical signals. Adhere to and follow all information signs, prohibitory and danger signs (especially "Smoking prohibited", "No mobile phones permitted", "Explosion hazard", etc.)
- » Always keep a safe distance from working procedures in which hot liquid and molten material is released.
- » Instructions from your voestalpine Stahlwelt guide, from operation management, from the company's personnel as well as from employees of the works safety or fire department are to be promptly followed.
- » In general, the provisions of the traffic regulations apply within the entire works premises. However, pay attention to all types of vehicles. Heavy vehicles (with excess length or width) and other vehicles are in use everyday and at all times (also on Saturdays, Sundays and public holidays). These are equipped with a warning light signal. Special care is to be given when

voestalpine Stahlwelt GmbH

encountering these vehicles. This applies especially to hot and hazardous kinds of transportation and the railway traffic.

- » The headsets you are given for the tour are to be returned again to the excursion guide. You or the school will be charged for any missing headsets, or for headsets that have been wantonly damaged!
- » Company materials (sample and residuals, etc.) may not be taken with without the expressed approval of voestalpine Stahl GmbH.

GLÜCK AUF!

voestalpine Stahlwelt – Discover a new World

To this day, developments involving all aspects of steel as a material affect the lives of people across the globe. They make new tools, machinery and building possible, while facilitating our lives and bringing continents, countries and people closer together. Nevertheless, many more opportunities and fields of application remain for high-quality steel products.

Experiencing steel

voestalpine is a globally active group with a number of specialized and flexible companies that produce, process and further develop high-quality steel products. We invite you to discover the voestalpine's world.

Exhibition

The interior design is characterized by 80 large-format, chrome-plated spheres of up to 2.50 meters in diameter. They are suspended from different heights in the so-called converter. An LED surface spanning 700 square meters and covering the converter's inner wall serves up a feast for the senses, with reflections and lighting effects in the chrome-plated spheres. Stroll through the voestalpine Stahlwelt via footbridges from one level to the next to explore the countless opportunities offered by steel, and enjoy computer-animated films, videos, sounds from production processes, interactive stations, and truly hands-on exhibits.



Photography

Taking photos at voestalpine Stahlwelt for your private use is no problem. Please consider that taking photos during the plant tour is strictly prohibited.

Panorama – Café

Why not finish your visit at our Panorama-Café on the very top of the building. You can relax and reflect on everything you have explored and discovered, during the tour through voestalpine Stahlwelt. Enjoy the panoramic and stunning view on the works of voestalpine in Linz and the capital city of Upper Austria.

Fancy Touring voestalpine

The plant tour of voestalpine Stahlwelt takes you on a tour of the works so you can experience voestalpine firsthand. The close-up tour provides you an interesting opportunity to watch the production of high-quality steel sheets. It would be our great pleasure to welcome you as our visitor to the voestalpine works in Linz. We have summarized the most important answers to your questions about the tour of our facilities.

First stop voestalpine Stahlwelt – next stop plant tour

The plant tour of voestalpine Stahlwelt in Linz takes you on a tour of the works for 1,5 hours. The basis for this tour is provided at the exhibition at voestalpine Stahlwelt. So we suggest to start with visiting voestalpine Stahlwelt and afterwards join the tour on the works. It is not possible to book a tour without visiting the voestalpine Stahlwelt. Please note that it is necessary to join the plant tour on the day of visiting the voestalpine Stahlwelt.

Playing it safe

But please consider our 'Playing it safe' visitor regulations, as your safety is our priority.

Just come closer

We have designed our five largest production lines in such a way that visitors can safely visit them. These are the Blast Furnace A, the Hot-rolling Mill, and the Blank Production Line. Which of the production facilities you will tour largely depends on current operating circumstances. Please understand that we cannot schedule your individual plant tour until shortly before you arrive and that we do not guarantee a visit to any particular production facility, nor can we provide any specific information on the route before your tour. Some facilities may have stoppages for scheduled maintenance or repair at the time of your visit. A facility may not be available for a tour in cases of construction work or modification measures. Your safety while on our premises is always our highest priority



Departure

All you have to do is make sure you arrive here on time. Once you're here, you can lean back and relax, and we'll take care of the rest. We ask that you to provide us with the exact number of participants so that we can plan accordingly and not unnecessarily block visitor capacities.

From A to B – Our busses

Our specially equipped busses are waiting for you. Ample audio-visual equipment (screens, sound systems) and a local chauffeur guarantee an exciting and informative experience at Austria's largest industrial facility. You will not be permitted to use your own bus to tour the premises. However, your own bus may come directly to voestalpine Stahlwelt. How to get there? You will find a detailed map attached to your booking confirmation.